

Service: **Breast Screening**

# Breast Screening Unit

The nurse led telephone result clinic



You have been invited to telephone the breast specialist nurse for the results of your biopsy or needle test.

Please telephone: **0117 414 7072**

On: \_\_\_\_\_

At: \_\_\_\_\_

- Please make sure you are in a quiet environment when you phone for your results. Consider being with somebody for support.
- You will be asked for your date of birth to confirm your identity and ensure that the correct results are given to you.
- Please ask any questions you may have and discuss any worries or concerns.
- You will be offered written information where appropriate to support the result that you have been given.
- If your result is normal, we will see you again in three years time for your routine mammogram, unless you are over the age of 70. If this is the case, please feel free to ring us to book your own appointment after three years have passed.
- Sometimes you may need a further investigation or we may want to repeat your imaging mammogram/ultrasound after three to six months.

- If your result is abnormal, we will make an appointment for you to see a breast surgeon to discuss your result further. (If you would like to see someone prior to this, an appointment can be made for you to come in to the screening unit to talk to a doctor or breast specialist nurse.)

You may get through to our answerphone initially. Please do not be alarmed about this; we have a high number of women using this service. Please leave your name, telephone message and brief message and we will call you back as soon as possible that day.

**Please note:** All results are discussed at a multi-disciplinary team meeting prior to you telephoning. In the extremely rare event of a member of the team not being present, your result will not be able to be given at the time stated. In this case, the result will be given the following week.

### **Notes/queries**

NHS Constitution. Information on your rights and responsibilities. Available at [www.nhs.uk/aboutnhs/constitution](http://www.nhs.uk/aboutnhs/constitution)

**PATIENT  
APPROVED** 

### How to contact us:



**Avon Breast Screening,  
Bristol Breast Care Centre,  
Beaufort House,  
Southmead Hospital,  
Bristol, BS10 5NB**



**Avon Breast Screening General  
Enquiries**

**0117 414 7070**



**Breast Specialist Nurses**

**0117 414 7072**



**[www.nbt.nhs.uk](http://www.nbt.nhs.uk)**

If you or the individual you are caring for need support reading this leaflet please ask a member of staff for advice.

© North Bristol NHS Trust. This edition published July 2019. Review due July 2021. NBT002859

**Take Part  
Be Involved**  
*In research*



**Research is everyone's business**

Learn more about the wide range of research that takes place here every day.

[www.nbt.nhs.uk/research](http://www.nbt.nhs.uk/research)



**Southmead  
Hospital Charity**

[southmeadhospitalcharity.org.uk](http://southmeadhospitalcharity.org.uk)

Southmead Hospital Charity raises funds for departments and wards throughout the Trust, meaning you can support an area close to your heart