NBT monthly for primary care

supporting GP practices with service updates and news

North Bristol NHS Trust

August 2017

NBT values your feedback. The GP liaison manager is always happy to come and visit your practice at your convenience. Contact details are given at the end of the newsletter.



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Autumn update for General Medicine: Focus on women's health

Save the date:

2 November 2017; 2:00-5:00 pm

Room 17, Learning and Research Building, Southmead Hospital

Following the success of the Summer Update for General Medicine organised by Dr Zara Aziz (GP Partner at The Old School Surgery, Bristol), The NBT GP Liaison Service and Dr Aziz, are organising an **Autumn Update** with the collaboration of the North Bristol Gynaecology Service and NBT's Postgraduate Education Office.

ATTENDANCE IS FREE but places are limited so we will ask you for a deposit of £25, returnable when you register on the day.

The afternoon will consist of short presentations and time for questions on a variety of topics. The details of the programme will be finalised next month but topics will include 2WW referrals in Gynaecology, incontinence and menopause.

This session can give you 2.5 hours of CPD as for appraisal purposes. A certificate of attendance will be provided.

To register your interest, please send an email to the GP liaison manager carmen.arnaiz@nbt.nhs.uk.



Study Day in Reproductive Medicine for General Practitioners, Specialists, Specialist Trainees and Nurse Practitioners



Venue: CONCORDE ROOM, BAWA, 589 SOUTHMEAD ROAD, FILTON, BRISTOL BS34 7RG Friday 22nd September 2017

AIMS:

To discuss advances and clarification of practice in the diagnosis and management of reproductive disorders. The emphasis will be on the GP's role and selective referral based on understanding how the specialist can help. A key element of the day will be plenty of opportunity for questions and discussion.

Certificates of Attendance will be provided.

Please find information about fees, programme and application form as an attachment to this email.

Reduction in duplicate pathology results is coming soon

Practices have raised concerns that multiple/duplicate pathology results are being issued for the same test which causes them increased workload and potential clinical risk. This has mainly been seen with Microbiology e.g. MSU samples. These currently produce an interim and final result which, whilst not duplicate as such, will frequently have the same result.



In response to this the company that provides the Pathology laboratory information management system (LIMS) system at NBT and UHB have been asked to look at ways to reduce these duplicates. The solution they have designed will begin testing in autumn 2017 and if testing is successful it should be implemented shortly after.

Whilst this should reduce duplicate results practices receive please note that if a test result is changed and re-authorised, the results will be resent and the originals may be replaced depending on how you manage your Pathlinks report filing.

App launched to enable patients to pay for parking by phone

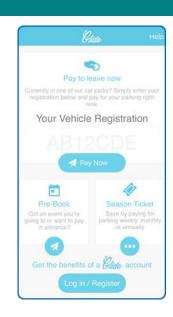
We have launched a new App so patients and visitors can pay for parking at Southmead Hospital on their phone.

The Glide App means everybody can pay for parking in most of the hospital's car parks at the touch of a button without needing coins or using parking machines.

The initiative has been launched in response to feedback from patients and visitors in order to make it easier when attending the hospital.

The App is available on both the iPhone and Android and can be used for parking in the Brunel multi-storey, Emergency Department, Gloucester House and maternity car parks.

It cannot be used in the pay and display car parks as these do not operate using automatic number plate recognition (ANPR).



To download the App search "Glide parking" in your app store and install. You will then be asked to enter your registration number and payment details. This information will be transmitted to the parking system so that the barrier will open when you leave the car park.

For an informative video please click on the photograph.

NBT in figures (financial year 2016-2017)







than 50,000 hours of their time

Short news

- Butterfly needles: Supply is still limited due to the national shortage. NBT Pathology is supplying out to surgeries on a monthly basis.
- Warfarin Monitoring Helpdesk number: 0117 414 8405
- Letters from the Breast Care Service- We have heard that there may be problems with the intelligibility of letters from Breast Care but we do not have a lot of details about the issue. If you have experienced problems with this and you would like to help us make things right, Mr Mike Shere, the specialty lead, would like to hear from you. Please send your contact details to the GP liaison manager in the first instance.



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