

## Applying for external access to NBT ICE accounts

Results issued by Infection Sciences, Severn Pathology, Southmead hospital can be viewed on the North Bristol NHS Trust ICE system, available at <https://ice.nbt.nhs.uk/icedesktop> and can be downloaded from there.

Reports are available for:

- Bacteriology
- Virology
- Antibiotic reference unit
- Mycology reference laboratory

It is possible for all end users of Infection Sciences services to get an external account to view reports. As such reports will only be emailed in exceptional circumstances. To get an external account to access and view your results on NBT ICE please contact NBT IT [servicedesk@nbt.nhs.uk](mailto:servicedesk@nbt.nhs.uk) requesting access to view microbiology results.

Once setup, you will be able to view results individually through the search function or if you would prefer to review new results against your location, please email [microsupportteam@nbt.nhs.uk](mailto:microsupportteam@nbt.nhs.uk) so that we can set this up for you. Please contact the micro support team email address for further questions or help.

Please note:

- Access to NBT ICE is restricted to HSCN organisations.
- External ICE accounts will only allow report viewing. It is not possible to place orders for microbiology services using the NBT ICE system.
- Please contact the micro support team email if you would like to discuss using Labgnostic (NPEX) to place orders.