This is an overview of the services available in the Atrium of the Brunel building. If you already know the gate number you need to go to, please follow the signs.

Advice and Complaints
If you need the Advice and Complaints team they can be found at: Beaufort House, Southmead Hospital, Bristol, BS10 5NB. 0117 323 6646, 0117 323 3076 and 0117 3236631.

Refreshments
There are 2 Costa Coffee Shops, open 7am to 8.30pm Monday to Friday and 8am to 8.30pm Saturday and Sunday. They can be found by the main entrance and half-way along the Atrium. The League of Friends café is open from 10am to 8pm Monday to Thursday, 10am to 5pm Friday and 2pm to 5pm Saturday and Sunday. It can be found at the pink end of the Atrium, near the Emergency Department entrance. The Amigo shop is open 7am to 8.30pm Monday to Friday and 8am to 8.30pm Saturday and Sunday. It can be found by the main entrance.

Cashiers
The Hospital Cashier provides reimbursement to qualifying patients for the cost of travelling to hospital.

Entrances
•  The main entrance is open from 7.30am to 8pm.
•  There is a separate entrance leading straight to the Emergency Department. This can be found at the opposite end of the building, with its own car park. This entrance is open 24 hours a day.

Garden
This is an outdoor space available for the public, patients and visitors to use.

Information Desk
Please ask our staff if you need more information.

Patient check-in area
If you have an outpatient appointment, please check in here. This will alert your clinic that you have arrived.

Parking office
If you have any parking queries, you can visit the parking office.

Sanctuary
This is a multi-faith area for anyone to use for quiet contemplation.

Toilets
There are numerous toilets, including those for disabled use, and baby changing facilities throughout the Atrium.

Volunteers
There are volunteers in the Atrium to help you if you need assistance.

For more information about North Bristol NHS Trust please go to:

www.nbt.nhs.uk  #newhospital  NorthBristolNHSTrust